

Proposed Commercial Trash Collection Franchise System



County of Los Angeles
Department of Public Works
Environmental Programs Division

January 2012



Overview

- General background
- County's current trash collection system for bin/roll-off customers
- Why the County intends to change the current system
- Overview of the proposed commercial franchise system
- Timeline
- Questions and Answers



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Affected Customers

Affected:

- All unincorporated area customers that use **bin** services
- All unincorporated area customers that use **roll-off** services



Unaffected:

- Customers that only use **cart** services
- Customers that self-haul their trash
- Properties in the Garbage Disposal Districts
- Properties within an incorporated city




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General Background Statewide

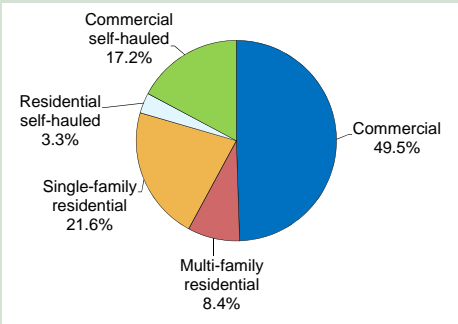
- According to the California Department of Resources Recycling and Recovery (CalRecycle):
 - About 2/3 of all waste originates from the commercial sector
 - Nearly 60% of the waste is recyclable
- Most jurisdictions have residential recycling programs
- However, recycling programs for the commercial and multi-family sectors are limited due to:
 - Space constraints or
 - Non-existing programs



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Statewide Contribution of Each Sector to Overall Disposal



Sector	Contribution (%)
Commercial	49.5%
Single-family residential	21.6%
Commercial self-hauled	17.2%
Multi-family residential	8.4%
Residential self-hauled	3.3%

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Current Open Market System

- Currently, commercial trash collection service in unincorporated areas (outside the Garbage Disposal Districts) are provided through an open market system
 - Each customer contracts directly the waste haulers
 - The County has no involvement
 - The County has limited
 - enforcement
 - authority to resolve issues
 - Recycling services are typically not offered/provided

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State Recycling Law (AB 341) Effective July 1, 2012

- State law recently passed mandating businesses that generate 4 cubic yards of waste per week and Multifamily properties (5 units or more) to:
 - Recycle
 - If space is a factor, the hauler must send the material to a processing facility that extracts recyclables

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Proposed Non-Exclusive Commercial Franchise System

- Public Works is proposing to replace the current open-market system with a Non-Exclusive Commercial Franchise System beginning July 1, 2012
- Non-exclusive system
 - Same as the open-market system, however waste haulers must enter into an Agreement with the County in order to provide service
 - Waste haulers must meet minimum performance and customer service standards

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Main Provisions

- Waste haulers would enter into a seven-year agreement with up to three one-year renewal options
- County will not set rates
- Waste haulers will continue to bill customers directly
- Waste haulers must comply with reporting requirements
- Enforcement tools
 - Conduct field inspections, ability to suspend non-complying waste haulers, assess liquidated damages
- Service standards
 - Provisions that address spills, leaking, noise, repair of containers, overloaded containers, graffiti removal

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Main Provisions cont.

Residential and Multi-family customers will receive:

- Free bulky item collections per year
 - Five pick-ups of five items or
 - One pick-up of unlimited items
- Holiday tree collection and Sharps program

All customers will receive:

- Customer Subscription Order
 - Summary of rates
 - Summary of services
 - Competition clause
 - May terminate service by giving 90 days notice
- Educational materials and Newsletters
 - Information regarding recycling and various services



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Recycling Services

- All customers that are subject to the new State commercial recycling law (AB 341) will receive one of the following for free:
 - One cubic yard recycling bin or
 - Two 96 gallon recycling carts
 - If space is limited, the hauler must take the materials to a facility to extract recyclables




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Recycling Container Options

- Haulers must offer additional recycling containers at **half price**
- Also, customers that are not subject to the new law (AB 341) can request the same service above at no additional charge



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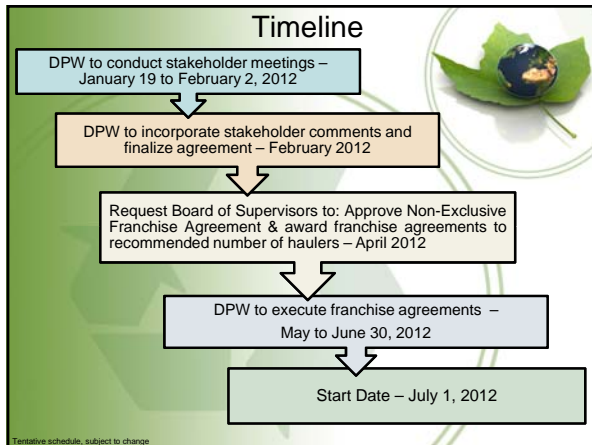
Visit and Audit

- Waste haulers will visit each customer's premises and conduct a recycling audit:
 - Review existing service level
 - Make recommendations to maximize recycling
 - Provide educational materials



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Questions?

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Environmental Programs Division**

**Toll-Free Information Line:
1-800-993-5844**

**Or visit us at:
www.CleanLA.com**

THANK YOU!
